

Certificates of Insurance Online
via the
Frenkel Environmental Risk Services
Construction & Professional Services Group Website

Please be aware that Frenkel ERS offers online certificate processing for our clients who wish to process their own routine certificates issued online.

PLEASE NOTE YOU ARE PROVIDING RIGHTS UNDER YOUR POLICY TO OTHERS IF YOU ADD "ADDITIONAL INSURED". CALL YOUR ACCOUNT EXECUTIVE OR ACCOUT MANAGER WITH ANY QUESTIONS ABOUT THIS. THE STANDARD CERTIFICATE REFERENCE IS TO "ADDITIONAL INSURED" ON YOUR GENERAL LIABILITY COVERAGE ONLY.

How do I start?

Contact Frenkel for a username and password.

Christine Lujan (West Coast Accounts) and Mary Griffin (East Coast Accounts) are the Certificate Administrators.

Christine can be reached at 213-787-1127 or clujan@frenkel.com.

Mary can be reached at 212-488-0380 or mgriffin@frenkel.com.

1. Go to our website at www.frenkelers.com
2. Select Log In. Enter user id and password (note: username and password are case sensitive characters).
3. From Customer Service Menu select Certificate of Insurance.
4. From certificate selection list screen select the Certificate Templates to add a certificate holder.

Note: You will have a choice to add a certificate holder with the additional insured wording (if authorized by your insurer) or you may select "evidence only". You may also search, view and print previously issued certificates by choosing the "previously issued certificate" radio button.

5. Choose add a Certificate Holder.
6. Enter certificate holder information.
7. Select One Time Only or elect Do They Receive Renewals if you wish automatic renewal processing when coverages are renewed by Frenkel Environmental Risk Services.
8. Enter recipient information. [Enter your e-mail address information here.](#)
9. Submit Request

The certificate will be e-mailed to you if an e-mail address is provided on #8. You can also print it by selecting view certificate.

Thank you for using Certificates of Insurance Online.